

FAQs:

Q1: Why were the branches merged?

A1: The merger is part of our strategic initiatives to enhance operational efficiency and provide better services to our customers.

Q2: What happens to my existing cheque book?

A2: Your existing cheque book remains valid. You can continue to use it without any issues.

Q3: Will there be a change in my Debit Card?

A3: No, there won't be any change. You can continue to use the same Debit card for your transactions.

Q2: What is the effective date of the discontinuation of IFSC and MICR codes for the former Wakad branch and Shanti Park branch?

A2: The IFSC and MICR codes associated with the former Wakad and Shanti Park branch will be discontinued effective from November 30, 2023.

Q5: What should I do for NEFT/RTGS transactions after the discontinuation of the IFSC code?

A5: There will be no changes in outward transactions. However, for inward transactions where you are expecting funds from the remitter on a regular basis, the IFSC needs to be updated. Please ensure the correct IFSC associated with your revised branch details is provided.

Q6: How will IMPS & UPI transactions be affected by the branch merger?

A6: There is no change in the process for receiving and sending funds through IMPS & UPI channels. Transactions will be processed as before.

Q5: Will there be any disruption in online banking services?

A5: No, there won't be any disruption. You can continue to access online banking and Mobile Banking services as usual.

Q6: Whom do I contact for further clarification?

A6: Feel free to contact our nearest Branch for further assistance.

Q7: Is there any other change I should be aware of?

A7: Apart from the mentioned changes, there are no other significant changes. We are committed to providing seamless banking services.